



Remarkable Service: A Guide to Winning and Keeping Customers for Servers, Managers, and Restaurant Owners, 3rd Edition

The Culinary Institute of America

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Remarkable Service has been a leading guide to restaurant service techniques and principles for the past decade. In its all-new edition, a complete reorganized and updated look at table service and foodservice management is provided, including everything from setting up a dining room and taking orders to executing wine service and handling customer complaints. Remarkable Service, Third Edition features all-new photography throughout, as well as a foreword by restaurateur Danny Meyer, whose restaurants are legendary for their world-class service. New "Scripts for Service Scenarios" throughout the book provide real-world examples to help readers practice tasks like taking a reservation, recommending a dish, and communicating with kitchen staff. This text is a vital resource for culinary professional, meant to be used as both a development tool for lifelong learning and an essential text for those taking table service and dining room management courses.

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