



An Introduction to Supervisory Practice in Human Services

Ralph Dolgoff

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Clear and practical, *An Introduction to Supervision in the Human* prepares readers to become human service administrators by applying roles, theories, knowledge, and skills to the supervisory process from interviewing and hiring to termination.

Designed to prepare multi-skilled generalist supervisors or graduate human service students with an expanded set of functions in an “age of accountability,” this organized look at theories and practices underlying supervision in a multitude of human service work settings would also be useful in Departments of Social Services and other human service agencies. Readers will be enabled to accomplish various tasks within different organizational and societal contexts and provide services efficiently, effectively, and ethically. Dr. Dolgoff addresses such contingencies as the societal context, the agency itself, supervisees, peers, superiors, advocacy, conflict management, and external relations. Up-to-date “real life” supervisory problems are presented with theory and background applicable to all major functions.

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