



# MCITP 70-623 Exam Cram: Supporting and Troubleshooting Applications on a Windows Vista Client for Consumer Support Technicians

*David R. Miller, Paul A. Mancuso*

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- Troubleshoot performance and reliability issues
- Configure and troubleshoot Windows security features including the Security Center, User Account Control, Windows Defender, dynamic security for Internet Explorer 7, and Windows Firewall
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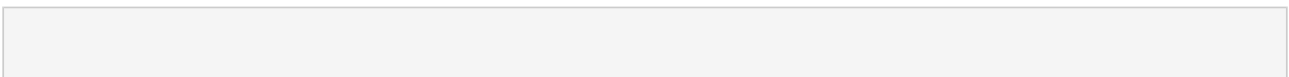
### WRITTEN BY LEADING EXPERTS:

David R. Miller holds many certifications, including SME, MCT, MCITPro, MCSE Windows 2003, CISSP, LPT, and CEH. Performing as a Subject Matter Expert (SME), David has written numerous certification curricula, books, and information systems certification exams for companies such as Microsoft and Logical Security. Specializing in security topics, he has written and performed in several technical and security-related training videos. He currently writes, lectures, and consults on these topics.

Paul A. Mancuso holds many certifications, including SME, MCT, MCITPro, MCSE Windows NT 4.0, 2000, and 2003. In addition to being an author of training curricula for the National IT Training and Certification Institute (NITTCI), he has recently worked as a Microsoft Subject Matter Expert on Microsoft Windows Vista and Microsoft Exchange Server 2007.

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